# **Employee Benefits Guide - 2023 Plan Year**



# **Open Enrollment for 2023: October 19<sup>th</sup> - November 4<sup>th</sup> 2022**

#### Enabling You to Engage the Culture and Change the World

Seattle Pacific University is committed to providing our faculty and staff with a comprehensive and competitive benefits package. Our 2023 benefits offering continues to deliver excellent options and plan flexibility to meet the healthcare needs of you and your family. While health plans nationwide have experienced cost volatility and benefits degradation, the SPU plans bring both benefit quality and sustainability.

It is worth exclaiming: **2023 will be the 7<sup>th</sup> consecutive plan-year with no increase to employee premium shares** for medical, dental, and vision plans! There are not many plans around that have experienced this kind of stability.

In addition to the stable premium shares, the benefit plan designs and University contributions also remain unchanged from the prior year. There are also no changes to the various plan administrators facilitating these plans.

Open Enrollment is the one time per year where benefit-eligible employees may add/drop coverage, switch plans, or add/drop eligible dependents from the medical, dental, and vision plans. At any other time during the plan year, one must experience an approved Qualifying Life Event to make such changes; and specific rules apply.

If you choose not to make any Open Enrollment changes, you do not need to do anything; your current plan elections will roll over into the new plan year. The exception to this rule is the Flexible Spending Accounts (FSA), which must be positively re-elected each plan year. Also remember that plan deductibles and other accumulators will all reset with the start of the new plan year, on January 1.

While this Guide may help you understand the range of health plans for the 2023 plan year; more comprehensive plan summaries and complete contracts are posted at <u>spu.edu/HR</u> and are available upon request at HR. This guide is an illustrative resource only and does not guarantee coverage nor provide a complete description of coverage.

Specific coverage questions should be directed to the vendor associated with each benefit. Contact information for each of the plan administrators is available at the back of this guide or on the HR site above. If you or a family member need additional assistance, please email Human Resources at <u>hr@spu.edu</u> or call (206) 281-2809. We are happy to help you make the most of this fantastic benefits package so you can focus on bringing your very best efforts as we work together toward our common mission of engaging the culture and changing the world.



# Medical Insurance for the 2023 Plan Year

SPU offers a consumer-directed High Deductible Health Plan (HDHP) medical plan that is administered by Aetna. This plan is an HSA-qualified HDHP per IRS regulations. The provider network associated with this plan is **Aetna's Open Access POS II (OAMC)** network. To search the Aetna provider network, review the prescription formulary, and make use of the various digital tools provided; please use Aetna.com.

SUMMARY OF MEDICAL PLAN BENEFITS				
	In-Network	Out-of-Network <sup>1</sup>		
Preventive Care	Covered at 100%	40% after deductible		
Deductible (per calendar year)	(deductible expenses sha	ared In and Out-of-Network)		
Individual Family (all together)	\$2,000 \$4,000			
Coinsurance (what you pay)	10% 40%			
Annual Out-of-Pocket Max	(expenses shared In and Out-of-Network)			
Individual Family (all together) Ind Max if Family Coverage	\$3,425 \$6,850 \$4,000			
Most Covered Services (e.g., office visits, testing, imaging, surgery, urgent care, hospital, ER)	You pay the insurance-negotiated fee for covered services unti you reach the deductible, then you pay coinsurance until you reach your Out-of-Pocket Max (the plan then pays 100%).			
Prescription Coverage <sup>3</sup> Preventive Generic List Generic Preferred Brand Non-Preferred Brand	No charge Deductible, then 10% <sup>4</sup> Deductible, then 20% <sup>4</sup> Deductible, then 30% <sup>4</sup>	Out-of-Network pharmacies are Not covered by this plan. Use an In-Network pharmacy, found at Aetna.com.		

#### SUMMARY OF MEDICAL PLAN BENEFITS

#### MONTHLY MEDICAL PREMIUM RATES

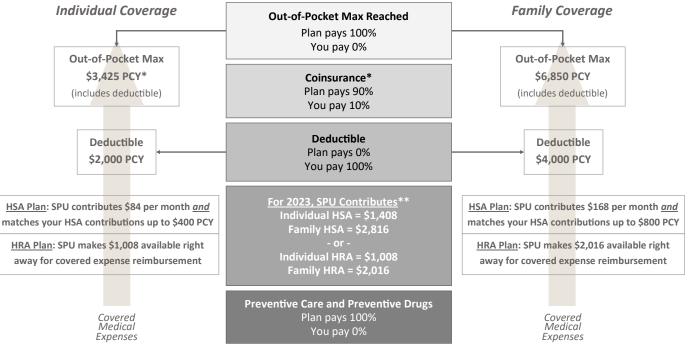
Coverage Type	Full-time	Part-time <sup>2</sup>
Employee Only	\$0	\$220
Employee + Spouse	\$414	\$634
Employee + Child(ren)	\$136	\$356
Employee + Family	\$640	\$860

NOTES

- <sup>1</sup>You are responsible to pay any 'balance-billing' charges from an Out-of-Network provider. Balance-billing is the difference between what your provider bills and the maximum reimbursable amount from Aetna. Avoid balance-billing by always using In-Network providers.
- Part-time employees pay a percentage of the employer rate. You are considered part-time if you are 0.50 FTE 0.79 FTE for staff, and 0.50 0.74 FTE for faculty.
- <sup>3</sup> The plan uses the Aetna National Standard Prescription Drug List. Using the CVS Mail Order system may be required to fill some medications.
- <sup>4</sup> The insurance-negotiated cost of prescriptions is covered like any other service: deductible is due, then coinsurance up to your Out-of-Pocket Max.

## How a High Deductible Plan Works and How SPU Helps With the Expenses

Covered medical expenses are billed directly to you and are applied to your annual deductible. Once you have met your deductible, you pay your share of the coinsurance until you have reached your Out-of-Pocket Max; then the Plan pays 100% of covered expenses until the next plan year. To help with these expenses, SPU offers two different tax-advantaged accounts to choose from (HSA or HRA) to which the University will make contributions as shown in the illustration below.



\*PCY = per calendar year. \*\*This figure assumes 12 months of participation and that the employee contributes at least the full SPU match amount to their HSA. This illustration assumes In-Network use, Out-of-Network coinsurance paid at 60% up to Aetna's maximum allowable charge. Out-of-Network providers can then choose whether or not to pass any remaining charges directly on to patients (balance-billing).

## Health Savings Account (HSA)

A Health Savings Account (HSA) is a tax-sheltered savings account which is only offered to employees covered under the SPU High Deductible Health Plan (HDHP). Aetna provides the comprehensive medical coverage and HSA Bank is the financial institution that administers the HSAs. It is a bank account owned by the employee.

What are some of the benefits of having an HSA?

- You may make pre-tax contributions through payroll deductions, which reduces your taxable income for that tax year.
- When you use your account to pay for qualified health expenses, you may withdraw the funds tax-free.
- The funds can be used to pay for eligible health expenses of any family member who qualifies as a dependent on your tax return.
- Any unused funds carry over from year to year and continue to grow, tax-deferred; and may be invested under certain rules.
- Additionally, you own the account, so the balance in the account goes with you if you change employment or retire from SPU.

Only those who meet all of the following conditions may make or receive HSA contributions:

- You are covered under SPU's HDHP/HSA medical plan.
- You are <u>not</u> enrolled in Medicare.
- You do not have medical coverage under another non-HDHP health plan (*e.g.*, your spouse's medical plan or health FSA plan).
- You are not a dependent on someone else's tax return.

HSA Contribution Maximums (January - December)

For the 2023 Tax Year	Employee Only	Employee & Dependents
IRS Allowed Maximum Contributions	\$3,850	\$7,750
Catch-up Contribution (age 55+)	\$1,000	\$1,000
SPU Monthly Contributions	\$84/month	\$168/month
SPU HSA Matching Contributions	Up to \$400	Up to \$800
TOTAL EMPLOYER CONTRIBUTIONS	\$1,408	\$2,816

## Health Reimbursement Account (HRA)

The HRA, also known as a health reimbursement arrangement, is an IRS-approved health benefit that reimburses you for out-of-pocket medical expenses such as deductibles, co-insurance and other qualified health expenses. The HRA is 100% funded by SPU. An HRA may be used with other health plans, including FSAs and Medicare. Although you cannot make employee contributions to the HRA, you can make personal pre-tax contributions through payroll deductions to a Healthcare FSA, as described at the bottom of the page.

#### What are some of the benefits of having an HRA?

- HRA is funded solely through SPU contributions. No employee contributions are allowed into this kind of account.
- You have access to the full annual amount on the first day of the plan year (or your benefits effective date, if enrolling mid-year).
- The funds can <u>only</u> be used to pay for eligible medical expenses for you and for dependents that are covered on the SPU HDHP. This is to comply with specific ACA-related regulations.
- Any unused funds carry over from year to year if you remain an active participant in the HDHP with the HRA.
- If you switch to the HSA plan or lose access to HDHP coverage (due to retirement, termination or drop in FTE), any remaining HRA funds are retained by SPU.

You are eligible to access HRA funds if you are covered under the SPU High Deductible Health Plan (HDHP) and opt for the HRA plan.

#### **HRA Funding by the University**

For the 2023 Plan Year	Employee Only	Employee & Dependents
Annualized HRA Funding	\$1,008	\$2,016

<u>NOTE</u>: Both the HSA and HRA contributions shown are based on 12 months of participation and the HSA calculation assumes that the employee makes their own HSA contributions up to at least the SPU matching amount. If you enroll in, drop, or change coverage mid-year, these amounts will be pro-rated on a monthly basis based on the months of qualifying coverage on SPU plans.

# Flexible Spending Accounts for the 2023 Tax-year (FSAs)

SPU offers three flexible spending accounts (FSAs) that are administered through HSA Bank. The following accounts can provide you with a break on federal and Social Security taxes for your <u>predictable</u> out-of-pocket health expenses in order to lower your taxable income.

	way annull in the Dependent
<ul> <li>dental and vision costs. (Qualified medical expenses will continue to be paid from your HSA.) You may also use your HSA funds for qualified dental and vision expenses, but you must not reimburse yourself from both the Limited Purpose FSA and your HSA.</li> <li>Why would I want a Limited Purpose FSA when I have an HSA?</li> <li>The amount you can contribute to your HSA each year is limited. If you are trying to build up your account balance for the future, you might use the Limited Purpose FSA for those planned dental and vision expenses that you incur during the plan year.</li> <li>You are expecting a large dental expense during the year. Through the Limited Purpose FSA, you would also have funds in your HSA to help pay the expense.</li> <li>With an FSA, you have access to your annual election at the</li> </ul>	you enroll in the Dependent are FSA, you may set aside up o \$5,000 pre-tax for 2023. hese funds accumulate as de- uctions in equal amounts are ent from your check each pay eriod. Once funds are deposit- d, those funds may be claimed or a qualified expense. ualified expenses include costs eeded so that you can work. his includes daycare, before a dafter school care among thers. ease contact HSA Bank for iore information about whether bu qualify to use this benefit.

#### Don't Forget to Get Your SPU Gym Membership!

SPU employees can rent a locker in Royal Brougham Pavilion for only \$6 a month and have access to the gym facilities year-round.

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# Which Tax-advantaged Account May I Participate In?

	Health Savings Account (HSA)	Limited Purpose Flexible Spending Account (FSA)	Health Reimbursement Account (HRA)	Healthcare Flexible Spending Account (FSA)	Dependent Care Flexible Spending Account (FSA)
What medical plan do I need to have to have this account?	The SPU medical plan with HSA	Available only if you are enrolled on the SPU HSA plan	The SPU medical plan with HRA	Any plan - OR - Waived Medical Coverage	Any plan - OR - Waived Medical Coverage
Are there any other qualifications to be eligible to have this account?	<ul> <li><u>Not</u> on Medicare</li> <li><u>Not</u> covered on someone else's non- HDHP insurance plan or Health FSA</li> <li><u>Not</u> claimed as a dependent on some- one else's tax return</li> </ul>	Cannot have a Healthcare FSA	None, the HRA may be used even if you maintain other health coverage	Cannot have a HSA or Limited-Purpose FSA	None
What expenses can the money in this account be used for?	Qualified health expenses (medical, dental, and vision) for you and any tax- dependents	Dental and vision expenses only	Qualified health expenses (medical, dental, and vision) <u>only</u> for EE and dependents cov- ered on the SPU HDHP		Child/disabled dependent care only
How much does SPU contribute?	None*These amounts are based on 12 months of participation. If you enroll mid-year, these		Family: \$2,016* *These amounts are based on 12 months of participation. If	None	None
How much may I Contribute per plan year (tax-year)?	Up to IRS maximum (all contributions taken together)	\$3,050	None	\$3,050	\$5,000
Total maximum contributions (SPU and personal):	Individual: \$3,850* Family: \$7,750* *If you are over age 55, you may contribute an additional \$1,000.	\$3,050	Individual: \$1,008 Family: \$2,016 (Personal contributions are not allowed under this plan).	\$3,050	\$5,000
Will the money roll over from year to year, or is there a deadline to use it?	Rolls over year to year, the account is owned fully by the employee	Deadline to incur expenses: March 15th following end of plan year. All claims must be sub- mitted for reimburse- ment by: March 31st	Rolls over year to year only if you remain an ac- tive HRA plan participant	Deadline to incur expenses: March 15th following end of plan year. All claims must be submitted for reimbursement by: March 31st	Deadline to incur expenses: March 15th following end of plan year. All claims must be submitted for reimbursement by: March 31st

#### **Dental Insurance**

The University's dental plan is administered by Delta Dental of Washington. Use a provider from either the PPO or Premier networks. Services from a PPO dentist do not incur a deductible on Class II or Class III services. If you choose to use a Non-Participating Dentist, you may be 'balance-billed' by the provider.

#### Search the provider listings at DeltaDentalWA.com

Dontol Dion	Netwo	Networks and Plan Benefits		
Dental Plan Summary of Benefits	PPO Dentist	Premier Dentist	Non- Participating Dentist	
Deductible (waived on Class I) Per person/per benefit period Annual family maximum	\$0 \$0	\$50 \$150	\$50 \$150	
Annual Max Benefit Per Person	\$1,750	\$1,750	\$1,750	
Class I: Diagnostic & Preventive Exams, Prophylaxis, Fluoride, X-rays, Sealants	100%	100%	100%	
Class II: Restorative Restorations, Endodontics, Periodontics, Oral Surgery	80%	80%	80%	
Class III: Major Crowns, Dentures, Partials, Bridges, and Implants	50%	50%	50%	
Orthodontia Dependent Children Only Lifetime Maximum per Child	50% \$1,000	50% \$1,000	50% \$1,000	

#### MONTHLY DENTAL PREMIUM RATES

SPU pays 100% of	Coverage Tier	Full-time	Part-time
the monthly rate for	Employee Only	\$0	\$22
full-time employees and a pro-rated amount for part-time employees.	Employee + Spouse	\$58	\$80
	Employee + Child(ren)	\$56	\$78
	Employee + Family	\$114	\$136

#### **Vision Insurance**

SPU's vision plan is self-insured and administered by Vision Service Plan (VSP). The University pays the full premium for a benefit-eligible full-time and part-time employee's coverage.

Your copay for an exam is \$25—after which it is covered in full every 12 months.

You will have a \$250 hardware benefit to apply to either your lenses and a frame or contact lenses every 12 months. Extra discounts include 20% off any out-of-pocket costs on your choice of frames, discounts on laser vision correction surgery, and additional savings on lens options such as scratch-resistant and anti-reflective coatings and progressives.

Please visit <u>VSP.com</u> to find a VSP provider.

MONTHLY VISION		VSP BENEFITS		
PREMIUM RATES		Well/Vision Exam	Covered after	
Employee Only	\$0		\$25 copay	
	4	Lenses and a Frame		
Employee + Spouse	\$10	0.0	Up to	
Employee + Child(ren)	\$12	OR	·	
F - 7 7		Elective Contact	\$250 per year	
Employee + Family	\$24	Lenses		

#### **Emeriti Retiree Health Solutions**

Emeriti is a way to pre-fund your retirement medical needs. Employer contributions of \$88 per month (\$1,056 per year) begin at age 35 with one year of service and are fully vested (meaning that you own 100% of SPU's contributions) after seven years of continuous employment. If you are age 21 or older, you may begin post-tax employee contributions. If eligible, funds may be used to purchase Medicare supplement plans through Aetna for the retiree and spouse, or to reimburse for qualified out-of-pocket medical expenses.

#### **Retirement Plans**

Begin to save for retirement by participating in the plans below:

The 401(a): SPU's Defined Contribution Retirement Plan		The 403(b): SPU's Voluntary Tax-deferred Employee Retirement Savings Plan
cat im of	you are employed by the University in an eligible employment tegory, you will become eligible to participate in the 401a Plan mediately following the later of your date of hire or attainment age 21. Adjunct faculty, students and Leased Employees are not gible to participate in the Plan.	Employees may make personal contributions to the 403(b) plan anytime, up to IRS allowed amounts. Allocations can be changed once per pay-period and are initiated online at the Transamerica retirement portal. Contributions can be invested in a variety of funds.**
•	SPU contributes <b>7%</b> of eligible earnings, each pay period, for eligible faculty and staff.	Within 30 days of hire, all eligible new hires are auto-enrolled with an employee 403(b) contribution of 3% of eligible earnings on a pre-tax basis, unless you elect otherwise. This election will increase 1% every year, up to a maximum of 6%, unless you
•	You will be enrolled in the Plan on the Enrollment Date that is administratively practicable on or after your completion of the eligibility requirements.	elect otherwise. You also may elect some, or all, of your 403(b) contributions to be made on a post-tax (Roth) basis. Because Roth contributions
•	Retirement funds are 100% vested immediately after completing one hour of service with the University.	are made post-tax, the treatment of qualified distributions are not subject to tax. You may want to consult an investment pro- fessional for investment advice and/or a tax professional for tax advice when making investment decisions.

\*\* Unless elected otherwise, contributions will be directed to a Vanguard Target Retirement fund for the year that you will turn 65.

#### Life and AD&D Insurance

Life and accidental death and dismemberment (AD&D) insurance protects you and your family from financial hardship in case of death and/ or dismemberment. SPU provides life insurance for benefit-eligible employees. This employer-paid benefit is valued at two-times your annual salary, rounded to the next highest thousand, up to \$750,000. It also includes a matching AD&D benefit, which will pay an additional amount if death was the result of an accident, and other fixed benefit amounts if there is a covered loss of functionality.

## Voluntary Life and AD&D Insurance

Voluntary Life and AD&D insurance is available to eligible employees, their spouses, and their dependent children. Coverage options:

- Yourself: Increments of \$10,000 up to a maximum of \$500,000
- Your spouse: Increments of \$5,000 up to a maximum of \$250,000 or half of what you have coverage for, whichever is less.
- Your child(ren): Increments of \$2,000 up to a maximum of \$10,000

Employees must be actively at work on the day coverage takes effect. Rates are determined by your age and the amount of supplemental insurance requested. Guaranteed issue coverage (with no medical underwriting) is available up to \$150,000 if you enroll during your first 30 days of employment at SPU. All other enrollments or increases are subject to medical underwriting. In order to get coverage for dependents, the employee must have this coverage first.

#### Long Term Disability Insurance

Benefit-eligible employees are also covered by long term disability (LTD) insurance. The LTD premium is paid in full by the University. Upon acceptance of a full or partial disability claim of greater than 90 days, 60% of a claimant's pre-disability salary is paid for a predetermined period (usually until SSNRA). Many other provisions apply, please contact Human Resources for more information.

# **Short Term Disability Benefits**

Employees are eligible for short term disability benefits after one year of continuous employment in a regularly budgeted position. For any type of disability, other than maternity leave, a physician's certification of the disability is required. For additional information, visit our <u>Leave Policies</u> page on the HR Wiki.

In addition, as of January 1, 2020 the Washington State Paid Family and Medical Leave law's benefit allows you to take up to 12 weeks, as needed, when you experience a qualifying medical leave for yourself or need leave to care for a qualifying family member for a qualifying reason.

SPU coordinates its leave policies and income replacement benefits (sick leave/STD) with this new program so that SPU employees have access to the most beneficial levels of leave and benefits available. For more information on the WA PFML rules and benefits, please visit <u>paidleave.wa.gov</u>.

#### **Other Benefits**

The Standard Insurance Company also includes several useful benefits as a part of their package of benefits (for employees covered on their plans). Such programs include:

- Employee Assistance Program (see next page)
- Travel Assistance
- Will Preparation Assistance
- Identity Theft Protection

In addition, SPU offers additional discounts and programs to employees such as access to the Ames Library, a 10% discount at the University Bookstore, pre-tax points for on-campus dining and other amenities, and discounted tickets to athletic events and fine arts productions.

## **Tuition Discount Benefit**

The tuition discount benefit is available to Eligible Employees, Eligible Employee Spouses, and Eligible Employee Children on a graduated scale, based on the Eligible Employee's years-of-service. The table below summarizes the available benefits and benefit eligibility waiting period. Tax implications\* may apply to certain aspects of the benefit.

As a member of both the Council of Christian Colleges and Universities (CCCU) and the Christian College Consortium (CCC), Seattle Pacific University provides Eligible Employee Children the ability to apply for limited opportunities to receive the tuition discount benefit while attending another institution in these affiliation groups. The availability of any tuition discount through this program is subject to the discretion of the receiving institution.

Tuition Discount Danafita	Qualified Years of Service				
Tuition Discount Benefits	Less than 1	Greater than 1, but less than 2	Greater than 2		
Eligible Employee	5 free credits/quarter 5 free credits/quarter and 90% on credits/quarter greater than 5		and		
Undergraduate			ater than 5		
Graduate	3 free credits/quarter	3 free credits/quarter and 80% on credits/quarter greater than 3			
Eligible Employee Spouse Undergraduate	Waiting period - no benefit	50%	90%		
Graduate	Waiting period - no benefit	Waiting period - no benefit 50%			
Eligible Employee Children Dependent - Undergraduate	Waiting period - no benefit	50%	90%		
Non-dependent - Undergraduate	Waiting period - no benefit	efit 50% 80%			



\*Please see the Tuition Discount benefit description in the Employee Benefits Handbook for detailed information. Tax liability for benefits received beyond \$5,250 may apply based on IRS Section 127.



#### Long Term Care (LTC) Insurance

SPU offers eligible employees and their eligible family members the opportunity to purchase LTC insurance through Unum. LTC refers to help with activities of daily living such as eating, bathing, or dressing over an extended period of time.

Monthly LTC premiums are based on your age when you first enroll and can only increase when approved by the State Insurance Commissioner. Guaranteed issue (no medical underwriting) is available for employees if enrolled within the first 30 days of benefit eligibility or during the next new hire open enrollment following your date of hire. Otherwise, you and eligible family members may enroll at any time during the year with medical underwriting. Information is available through LTC Solutions at <u>info@ltc-solutions.com</u> or by calling them toll free at 1 (877) 286-2852.

#### What Exactly is an Employee Assistance Program (EAP)?

The EAP is a free, confidential service for those covered by the SPU LTD program and their family members. The EAP includes 24-hour EAP website access, 24/7 telephone counseling, three face-to-face visits per condition, free legal consultation, parenting advice, senior and child care help, pet care resources and a host of other work-life balance services. Strict program confidentiality is maintained.

The EAP service is provided through Health Advocate. All SPU employees are able and encouraged to utilize this program. You may contact the EAP at 1 (888) 293-6948 or find them online at <u>www.HealthAdvocate.com/Standard3</u>.

# Wellness Incentive Program

The Wellness incentive program, accessed through your account within Aetna.com, helps you change unhealthy behaviors and rewards you for taking action. The goal is to help you make healthier choices to reduce your risk of illness. As a part of the Wellness program, you'll find that the incentive-based rewards are geared toward achieving real results that also mean a real, healthy change for you.

ΑCTIVITY TYPE	DESCRIPTION	TIMES PER YEAR	VALUE	MAXIMUM INCENTIVE PER CATEGORY	MAXIMUM AMOUNT OF INCENTIVE REWARDS PER PLAN YEAR
HEALTH	Biometric screening - Employee	1	\$25		
ASSESSMENT	Biometric screening - Spouse of employee	1	\$25	\$100	
(must be completed to progress on to other activi- ties listed below)	Online health assessment via Aetna.com (for SPU employee and spouse, if spouse is covered on the SPU medical plan)	1	\$50	\$100	
	Complete my annual physical	1	\$125		
	Get my annual OB/GYN exam	1	\$100		
PREVENTIVE CARE ACTIVITIES	Get a mammogram	1	\$100	\$125	\$400
(tracked by Aetna through medical claims system)	Get a colon cancer screening	1	\$100		
inculcul clumb systemy	Get a cervical cancer screening	1	\$100		
	Get a prostate screening	1	\$100		
	Achieve a healthy blood pressure level of less than or equal to 139/89	1	\$100	\$100	
HEALTH GOALS (employee must use Quest Diagnostics labs)	Achieve a healthy LDL level of less than or equal to 129 mg/dl	1	\$100	\$100	
	Achieve a healthy fasting blood sugar level of less than or equal to 100 mg/dl	1	\$100	\$100	
APPS & ACTIVITIES (tracked by Virgin Pulse via Aetna.com account)	Explore health goals, online Journeys, and online coaching to help you create a plan and stay motivated. Complete goals using Virgin Pulse accessed via Aetna.com.	4	\$25 each	\$100	

Wellness Activities and Incentives Available from January 1 through December 31, 2023

#### How to Access and Request Earned Wellness Incentive Rewards

When you complete tasks listed above, Aetna tracks the completion and applies it to a gift card system. You then choose when to take these accumulated incentives and push them to a gift card that will be mailed to your home address. This system is accessible through your employee account with Aetna.com. From the home page, select the "Health and Wellness" tab and then the "Access Wellness" link found at the bottom of the "Stay Healthy" section with the heart icon.

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Vendor Contact Information			
Benefit	Vendor	Website	Customer Service Number
Medical	Aetna	Aetna.com	1 (833) 735-0680
Dental	Delta Dental of Washington	DeltaDentalWA.com	1 (800) 554-1907
Vision	VSP	VSP.com	1 (800) 877-7195
Tax-favored Accounts (HSA, HRA, FSA, LPFSA, DCA)	HSA Bank	HSABank.com askus@hsabank.com	1 (800) 357-6246
Retirement	Transamerica Retirement Solutions	SPU.TRSretire.com	1 (800) 755-5801
Emeriti	TIAA/CREF	EmeritiHealth.org	1 (866) 363-7484
Life/ AD&D Insurance	Standard Insurance	Standard.com/edu/seattle-pacific- university-30hrs/51996	1 (800) 628-8600
Long Term Care Insurance	LTC Solutions	MyLTCguide.com/spu	1 (877) 286-2852
Long Term Disability Insurance	Standard Insurance	Standard.com	1 (800) 368-1135
Wellness Program	Aetna	Log in to your member website at Aetna.com	
Employee Assistance Program	Health Advocate via The Standard Insurance	HealthAdvocate.com/Standard3	1 (888) 293-6948
Travel Assistance	United Healthcare Global Via The Standard Insurance	https://members.uhcglobal.com/ Standard/standard1.aspx	US, Canada: 1 (800) 527-0218 Worldwide: 1 (410) 453-6330
Grief support, legal services, financial assistance, estate planning, ID theft protection	Standard Insurance	Standard.com/mytoolkit User name is "assurance"	1 (800) 378-5742

# How to Make Changes

# Now that you have reviewed your benefit options,

#### it's time to enroll - here's how:

- Step 1: Log into Banner: go to SPU.edu and select mySPU
- Step 2: Select "Employee Menu"
- Step 3: Select "Benefits and Deductions Menu"
- Step 4: Select "Benefit Enrollment" and follow the "Open Enrollment" link.
- Step 5: Follow the instructions for Open Enrollment.

Please note: Insurance premiums are paid at the beginning of the month. If you submit enrollment after payroll processes for that month, you will have a double deduction to make up for your first month's premium.

If you would prefer to use a paper enrollment form, please contact Human Resources.

# SEATLE PACIFIC

Further details regarding these benefits are available in the SPU Employee Benefits Handbook. Plan booklets and the insurance contracts pertinent to each plan are available on the HR website. The language of the contract(s) governs in any cases of interpretation of provisions.

## **Questions?**

For general benefits questions, new hire/documentation help, and other general HR questions:	SPU Human Resources SPU.edu/HR hr@spu.edu (206) 281-2809	
For general benefits questions, plan enrollment, and employee plan eligibility:	HR Benefits Specialist	
For general benefits questions and also on retirement plans, the Emeriti plan, and employee leaves of absences	Benefits Administrator atkinsc2@spu.edu	

